

TO WHOM SO EVER IT CONCERN

This is to certify that the final project report entitled "CONSUMER SATISFACTION" submitted project report of the degree MASTER OF BUSINESS ADMINISTRATION(Marketing& HR) is work carried out by miss.KANAKAL LALITHA DEVI bearing Regd No. 1884010035., affiliated to ADIKAVI NANNAYA UNIVERSITY, under my supervision and guidanceDuring the period i.e. from 15-05-2019 to 30-06-2019.

She completed assigned project well within the frame. She is a Sincere; hardworking her conduct during the period is commendable.

For LG ELECTRONICS.

Marketing manager